METHODOLOGICAL ALGORITHM FOR DEVELOPING THE COMMUNICATIVE COMPETENCE IN MEDICAL ENGLISH

Keywords: communicative competence, English for Professional Purposes, academic staff, PhD students.

The English language training of researchers and teaching staff at medical universities has become a priority task in higher medical education [4]. However, conversational fluency does not guarantee the effective mastering of professional skills: it is necessary to acquire the so-called "academic literacy" in English as a global language in science and technology. The major challenges in academic English vocabulary in terms of spelling and punctuation have already been discussed in our previous studies [1; 2; 3]. The present paper focuses on the methodological algorithm for mastering the communication features of medical English by PhD students and academic staff.

The aim of the study is to examine and systematize the most common challenges in developing the communicative competence in medical English. The results of the research have been integrated into the 1st edition of *Medical English for Academic Purposes* by Yu. Lysanets, O. Bieliaieva, M. Melaschenko (2018) [5], which focuses on improving the communication skills of medical professionals. The proposed system of demonstration didactic materials is intended to support courses in professional English for PhD students and academic staff at higher medical educational institutions.

In this paper, we distributed the didactic material according to major concepts in medical English: pain, disease, patient's condition and doctor's actions (history taking and treatment). Table 1 presents common verbs, which doctors use when talking about pain.

Table 1

Common verbs to describe pain

spreads from one joint to another
radiates to the right shoulder
migrates from one quadrant to another
extends below the knee

	escalates at the terminal stage of the disease
Pain	circulates into the thighs and knees
	abates when the stimulus action is stopped
	comes and goes for no apparent reason
	dissipates gradually and recurs
	persists beyond 4 weeks
	is worse at night
	yields completely to analgesics
	subsides after physical therapy
	is rated at 3/10
	is exacerbated by movement

At the same time, patients tend to describe their painful feelings in a different manner, and it is highly important for doctors to be aware of these peculiarities and thus to react appropriately. Table 2 presents common adjectives, which patients use when talking about pain.

Common adjectives to describe pain

Pain is	burning / roasting / scorching / searing / white-
	hot / scalding
	pricking / sharp / stabbing / lancinating / boring
	/ piercing / shooting
	tightening / twitching / squeezing / pressing /
	clenching / wrenching / suffocating
	tingling / dull ache / vibrating / throbbing
	heavy / unbearable

Disease is another important concept in medical discourse, and it requires mastering a specific range of lexical units. Table 3 presents common nouns and phrases to use when talking about diseases.

Table 3

Table 2

Common nouns and phrases to refer to diseases

onset	
clinical course	

clinical presentation
regression
prolonged / complete remission
manifestations
exacerbation
episode / attack / bout
unfavourable prognosis
disorder
impaired function

Table 4 presents common verbs to use when talking about diseases.

Table 4

Common verbs to refer to diseases

Diseases	often run in families
	can return after transplant
	sometimes persist in spite of antibiotics
	are resolved with specific treatment
	remit and relapse – get better or worse
	are transmitted by infected ticks
	are contracted by inhalation
	are managed by doctors

Referring to patients correctly is another essential prerequisite for effective communication in the clinical setting. Tables 5 and 6 demonstrate common phrases and verbs to describe patient's condition.

Table 5

Common phrases to use when talking about patients

was born at term to a healthy woman
is / was unconscious
is / was sexually active
is comatose / is in a comatose state
was admitted with a chest pain
was diagnosed with bronchitis

The patient	was referred to a neurologist because of
	was inoculated / immunised / vaccinated
	against diphtheria
	is unable to get out of bed
	is fit for discharge

Table 6
Common verbs to use when talking about patients

...**sustain** injuries ...undergo surgery/procedure/examination ...recover from sickness ...complain of mild / severe symptoms ...**suffer** from sequalae of the disease Patients... ...develop acute / chronic symptoms ...come down with the flu ...break out in rash ...present with symptoms/history of ...seek medical care/advice/treatment ...follow the treatment regimen ...die of heart failure ...**succumb** to injuries ...**convalesce** from surgery ...**come** through illnesses

Finally, doctor's actions are of paramount importance. Tables 7 and 8 demonstrate common verbs to describe the processes of history taking and patient's management.

Table 7

Common verbs used in history taking

	is collected
Anamnestic data	is elicited
	is recorded
Treatment plan	is drafted

	is designed
	is developed
	are interviewed
Patients	are referred to
	are managed

Table 8

Common verbs used in treatment

surgery / resection	is indicated
	is conducted
	is postponed
medication	is administered
	is injected / given by injection
	is inhaled
	taken by mouth
	is applied topically
treatment	is prescribed
	is discontinued
	is completed

Thus, the study of common challenges in developing the communicative competence at a medical university is important to eliminate possible mistakes and avoid misunderstanding in medical communication. The authors believe that the professional development of PhDs and academic and clinical teachers of English-speaking medical students will promote academic mobility, scientific cooperation and the training of foreign students to international standards, and thus contribute to the development of higher medical education in Ukraine.

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Анотація

У статті представлено методологічний алгоритм опанування комунікативної компетентності у процесі викладання курсу фахової англійської мови для науково-педагогічних працівників та здобувачів ступеня доктора філософії у медичних вишах. Розроблено цикл дидактичних демонстративних матеріалів, спрямований на вдосконалення навичок професійної комунікації у процесі викладання фахової англійської мови у медичних вишах.

Summary

The article presents a methodological algorithm for mastering the communication features in teaching the course in professional English for PhD students and academic staff at higher medical educational institutions. The authors developed their own concept of presenting the training material. The authors developed a cycle of demonstration didactic materials, aimed at improving the skills of professional communication in Medical English for Academic Purposes.